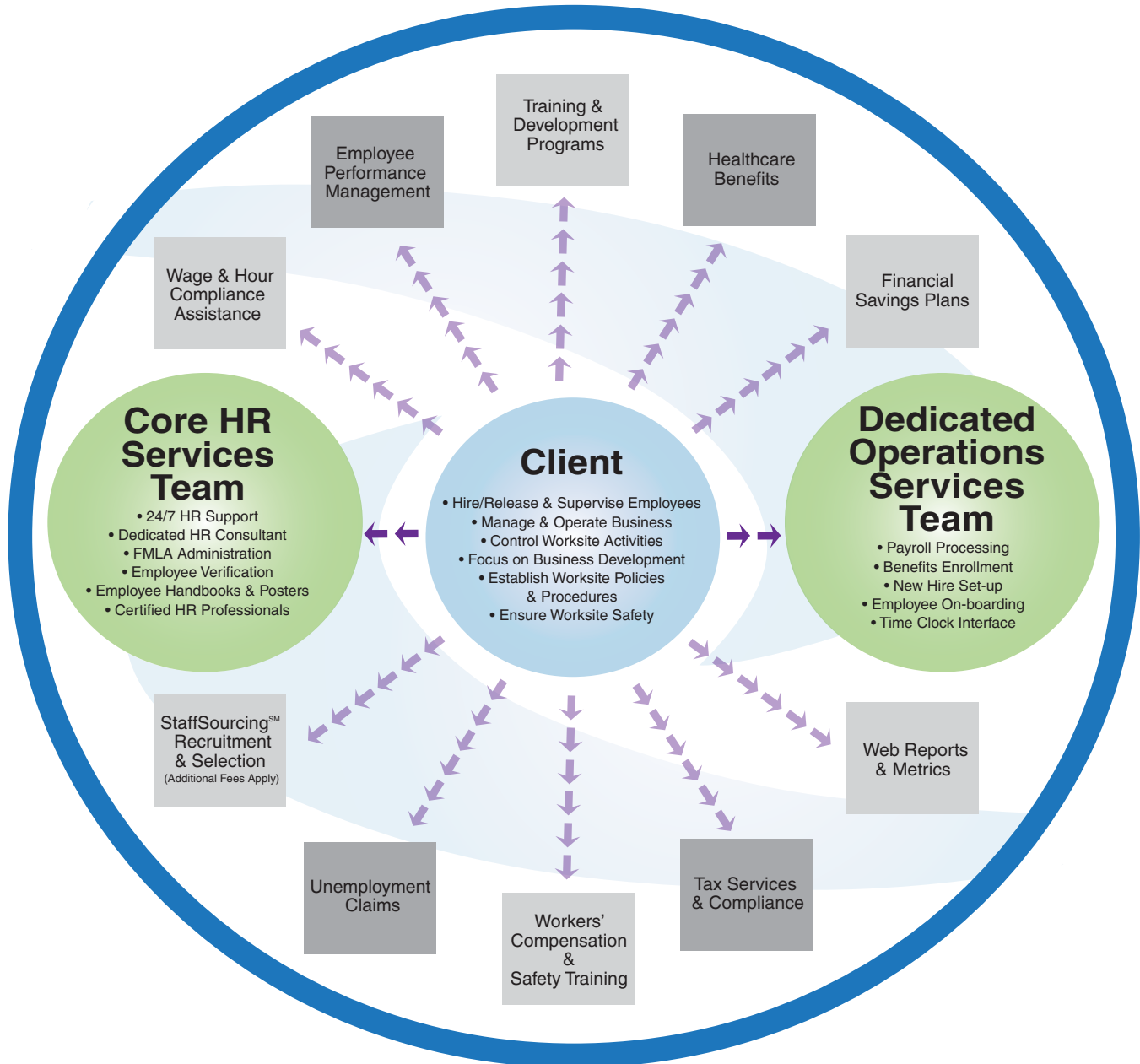


The Oasis Service Model



The Oasis Service Model provides each client with access to day-to-day support from a Core Human Resources Services Team and a Dedicated Operations Services Team. These two teams are available as the first line of contact for their respective areas of expertise. Clients also have the ability to contact specialists within our key functional areas – HR Services, Benefits, Payroll and Risk – to gain access to strategic deliverables or specialized support on an as-needed basis.

Core HR Services Team

Designed to provide maximum flexibility, the Core HR Services Team provides access to both 24/7 HR Support as well as a client-dedicated HR Consultant who is specifically knowledgeable on the needs of the assigned client. Key areas of support include providing: 1) Key Deliverables (e.g., customized Employee Handbooks); 2) Regulatory Support (e.g., Employee Posters); and 3) Day-to-Day Support (e.g., HR Consultation). The Core HR Services Team is staffed with certified HR professionals who can provide assistance with any Oasis Service area.

Dedicated Operations Services Team

The Dedicated Operations Services Team provides access to a specialized team trained on the individual needs of the assigned client. Key areas of support include providing: 1) Key Deliverables (e.g., Benefits Enrollment); 2) Regulatory Support (e.g., Employee On-boarding); and 3) Day-to-Day Payroll Administration (e.g., Payroll Processing). This team also provides hands-on support for many worksite employee-driven requests and support requirements.